

terra firma travel booking form (1 of 2)

trek		departure date	
<input type="checkbox"/>	Including the International flight	OR	<input type="checkbox"/> land only? (please tick one)

1. full name		
male / female	date of birth	occupation
nationality		passport no.
place/date of issue		expiry date
please tick:		<input type="checkbox"/> our insurance?
<input type="checkbox"/> vegetarian?		<input type="checkbox"/> single supplement?
<input type="checkbox"/> hire sleeping bag?		<input type="checkbox"/> hire down jacket?

note: all persons must be insured, we will need a copy of your insurance documents before you depart

address for all correspondence (person named 1. above)

	day phone
	home phone
emergency contact	contact phone

deposit (£200 per person)

enclosed deposit X

persons

total

£

please enclose a cheque, payable to **'terra firma travel ltd'** along with the signed booking form to: **terra firma, eunant, lake vyrnwy, powys, SY10 0NF**

on behalf of the person(s) included on this form, I am authorised to make this booking and have read and agree to the booking conditions and to the 'note on adventure travel'. To the best of my knowledge all persons taking out this insurance, and any person on whom the travel plans depend, are in good physical and mental health, know of no circumstances why the holiday is likely to be cancelled, and are not travelling against the advice of a medical practitioner or for the purpose of obtaining medical treatment.

signed

dated

where did you hear of **terra firma**?

terra firma travel booking form (2 of 2)

2. full name		
male / female	date of birth	occupation
nationality		passport no.
place/date of issue		expiry date
please tick:		<input type="checkbox"/> our insurance?
<input type="checkbox"/> vegetarian?		<input type="checkbox"/> single supplement?
<input type="checkbox"/> hire sleeping bag?		<input type="checkbox"/> Hire down jacket?
<i>note: all persons must be insured, we will need a copy of your insurance documents before you depart</i>		

3. full name		
male / female	date of birth	occupation
nationality		passport no.
place/date of issue		expiry date
please tick:		<input type="checkbox"/> our insurance?
<input type="checkbox"/> vegetarian?		<input type="checkbox"/> single supplement?
<input type="checkbox"/> hire sleeping bag?		<input type="checkbox"/> Hire down jacket?
<i>note: all persons must be insured, we will need a copy of your insurance documents before you depart</i>		

4. full name		
male / female	date of birth	occupation
nationality		passport no.
place/date of issue		expiry date
please tick:		<input type="checkbox"/> our insurance?
<input type="checkbox"/> vegetarian?		<input type="checkbox"/> single supplement?
<input type="checkbox"/> hire sleeping bag?		<input type="checkbox"/> hire down jacket?
<i>note: all persons must be insured, we will need a copy of your insurance documents before you depart</i>		

important note on adventure travel

Trekking is an adventurous activity. In the remote areas we visit things are not always as predictable as we may be used to despite all our careful planning. However professional our own staff, we still have to contend with the unreliability of the rest of the world. Public standards of hygiene and safety are often lower than those we expect in the west. **If you are not prepared for anything less than full western standards, this type of holiday might not be for you.** Unpredictable obstacles can occur: blocked roads, bad weather delays. In these circumstances the leader must make decisions to resolve the problem and to ensure the safety of the group. **This may depart from the published itinerary.** The likelihood of major changes being necessary is still relatively rare, and everything will always be done to minimise their effects, but it is essential that you are prepared for this, and fully respect the authority of the trek leader to make decisions in the interests of your safety and well-being. It is well worth adopting the patience and good humour so characteristic of all mountain dwellers who have survived and prospered through many winters of such unpredictability.

terra firma travel booking conditions

1. The air holidays and flights in this brochure are protected by our Air Travel Organiser's License granted by the Civil Aviation Authority, ATOL number 6594. In the unlikely event of insolvency the CAA will ensure that you are not stranded abroad, and will arrange to refund any money you have paid to us for an advanced booking. For more information visit www.atol.org.uk. Your booking is with Terra Firma Travel Ltd ('the Company' which expression where the context so admits includes the Company's employees and duly authorised representatives), 'Eunant', Lake Vyrnwy, Powys SY10 ONF. Once you have signed and returned the booking form and it has been accepted by us by issue of a confirmation invoice, there exists a legally binding contract between you, the person or people named on the booking form and the Company.
2. The booking deposit of £200 per person should be returned with the completed booking form as soon as possible. Please make cheques payable to Terra Firma Travel Ltd. The deposit is non refundable unless conditions below apply. A confirmation invoice stating the remainder payable will then be issued and should be settled no less than 8 weeks prior to departure. Any late bookings within this period should be paid for in full at the time the booking form is sent to us. If the balance remains unpaid 8 weeks prior to start date, the Company reserves the right to cancel the booking without refund of deposit.
3. The Company expressly reserves the right to cancel the trek prior to start date due to insufficient bookings (every trek must attract a minimum number of bookings). In this event an alternative trek of the same value will be offered or all monies paid will be refunded without further compensation. If the trek has to be cancelled you will be notified up to but not later than six weeks prior to departure.
4. If you have paid in full and cancel your booking six weeks or more before departure a 50% refund will be made to you. If you cancel less than 6 weeks before departure then no monies will be refunded. Cancellation must be done in writing, and will be effective from the date of receipt by the Company. You may transfer your booking to a person who wishes to take your place provided that this is done six weeks or more before departure, and we will notify you of any further charges required to make this change. We reserve the right to make such a charge which you will be liable to pay forthwith.
5. The Company does not and will not accept responsibility for any loss, damage or inconvenience which you suffer or for the modification, reduction or cancellation of the holiday/travel arrangements made between you and the Company arising out of or consequent upon war, threat of war, riot, civil strife, political or social unrest or instability, epidemics, strikes, terrorist activity, natural disasters, adverse weather conditions, fire, transport or other technical problems or any other event or circumstance amounting to force majeure and/or Act of God. The cancellation, modification or curtailment of trek and travel arrangements due to any such event or circumstance will not entitle you to any refund, compensation or damages but the Company will always try to reorganise and /or reschedule arrangements and itineraries with a view to minimising the loss and inconvenience which you may suffer.
6. Prices in this brochure are based on current costs and exchange rates. We reserve the right to impose surcharges in accordance with and to allow for variations in transportation costs (including fuel costs), dues, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports and variations in exchange rate applicable to the holiday, up to five weeks before departure. We will notify you of any charges as soon as possible. You have the right to accept these charges or to cancel your booking if the total surcharges amount to more than 10% of the total cost of the holiday, when you will be entitled to a full refund.
7. We cannot be held responsible for any loss of or damage to luggage or property, which are carried at the owners risk at all times during the holiday, even when carried by our own transport, porters or pack animals.
8. Trek itineraries are statements of intent only, and must be accepted as flexible and subject to change as circumstances dictate. They are not to be taken as contractual obligations, and we cannot be held responsible for changes that occur or are necessary due to mechanical breakdown, national or international flight cancellations, illness, weather, border restrictions or any unforeseen circumstance. No refunds will be given for any services not utilised.
9. If you commit any illegal act or behave in such a way as to endanger the safety, enjoyment or welfare of the group or of the local people, the Company reserves the right to ask you to leave the trek and no monies will be refunded to you. Any decision made by the trek leader during the trek regarding the fitness or behaviour of any member or members of the group, or regarding a change of route shall be made in the interests of the majority of the group and shall be final. Any person who leaves a trek of his or her own volition, or who is required by the Company or the trek leader to leave or discontinue the trek forfeits all money paid and is not entitled to any refund or any compensation. Signing the booking form signifies that you accept these provisions.
10. If in the Company's opinion your health is at risk, or constitutes a risk to the rest of the group, we reserve the right to make such arrangements as are practicable in the circumstances for your well-being and the well-being of the group as a whole.
11. First aid and medical advice will be given in good faith and to the best of the Company's ability. By signing the booking form you agree not to take any legal proceedings against the Company or any employee or representative of the Company for any treatment, advice, information, medicine given or administered before, during or after the trek.
12. Prior to the commencement of the trek the Company will require documentary proof of a valid insurance policy for each member in respect of a trekking holiday which is adequate to cover repatriation, all medical expenses and air ambulance rescue as appropriate to each trek and it is your duty to arrange insurance at the time of booking the trek.
13. If you have a complaint about the tour, you must notify the Company or its representative on site immediately in writing, and we will take appropriate action where practicable.
14. When you sign and return the booking form you are accepting the potential risks and hazards of this type of holiday, including the possibility of delay, inconvenience and discomfort, sickness, injury and loss or damage to property, and you are confirming that you are mentally and physically capable of taking part in the activities demanded. Terra Firma Travel Ltd, its representatives and any one else working in association with the Company accept no responsibility for any accident or mishap that may occur in connection with any part of the trek or holiday, or the services connected with it.
15. The company is not responsible for any changes to airline itineraries, nor for flight delays and their consequences on planned itineraries, although we will at all times do our best to accommodate changes and we will notify you of any changes to the treks itineraries and charges due as soon as reasonably practicable. Any flights forming part of your holiday will be subject to the General Conditions and Conditions of Carriage of the carrying airline, which in most cases limit the airline's liability to the passenger in accordance with International Law and conventions
16. The Company is not liable for damages caused by failure to carry out this or any other contract which is your fault or the fault of any other group member, unforeseeable circumstances, or circumstances beyond the control of the Company. If the Company is held liable for damages due to its failure to carry out the contract or accepts such liability then the maximum amount of damages payable to any person will be limited to the amount paid by or on behalf of that person for the tour.
17. The receipt of a signed booking form implies that each person named on the booking form has read, understood and agrees to be bound by each and all of these booking conditions, whether or not that person has actually signed the booking form. The person or persons signing the booking form warrant to the Company that all persons so named have read, understood and agree to be bound by the said conditions and that they have the actual authority of all such persons to sign the form on their behalf.
18. The company has made every effort to ensure that this brochure is correct and the company cannot be held responsible for any inaccuracies.
19. Unless otherwise agreed in writing these conditions and the construction, interpretation, validity and implementation of any contract which incorporates them shall be subject to, construed and governed in all respects in accordance with and by English law.